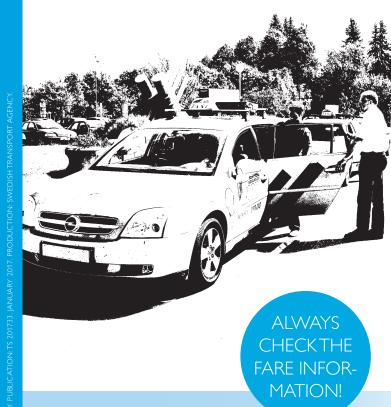




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Taking a taxi

Advice for yor taxi journey



When choosing a taxi, always check that...

- the vehicle has yellow number plates and that a taximeter is installed
- the driver's identity card is prominently displayed
 the six digits make it easy to identify the driver if you should have a complaint
- the fare information can be seen clearly outside the vehicle.





Information on price before the journey

If the fare comparison is higher than 500 SEK you always have the right to be informed of the highest price for the journey.

The taxi company choose the way in which a price must be provided, but you has the right to obtain price data on paper.

What does the journey cost?

All taxi companies, that not just use fixed rates, are required to provide fare comparisons for all types of journeys. This is always calculated for a "typical journey", which is one that covers a distance of 10 kilometres and takes 15 minutes. The fare comparison is displayed in large black letters on a yellow background.

Choose the taxi company that suits you best. You do not have to take the taxi at the head of the queue.

Taxi fares are not regulated. Ask the taxi driver if the taxi company has fixed rates. If you have been given one, it must be punched into the taximeter and be clearly visible before starting off. The taximeter must always be activated during the journey.



When paying the fare

Make sure that you get a taximeter slip when arriving at your destination. This slip shows the vehicle registration number along with details about the taxi company and the driver, e.g., the driver identification code.

Save this slip, as you will need it if you forgot something in the car or if you have a complaint. In these cases the best procedure is to call the taxi switchboard.

If you pay by credit card and there is a portable card reader in the taxi you will be given a receipt for this in addition to the taximeter slip.

Sit safely and securely in the vehicle

The requirement on wearing a seat belt also applies when sitting in the rear.

If you are accompanied by a small child, choose a taxi with an approved child safety seat. Please request this in advance when ordering a taxi by phone.

